

Short Report



Hotel Resort Schloss Auerstedt

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Welcome!

Amid gently rolling hills and the idyll of the surrounding wine-growing region lies the Hotel Resort Schloss Auerstedt. The heart of the resort is the historic castle. While it was still used as headquarters for Prussian troops in 1806, it now houses the restaurant & museum café "Reinhardt's im Schloss". Here, the special flair is combined with an innovative and modern cuisine. Fresh ingredients and the highest quality are always the focus of culinary enjoyment. The 15 modernly furnished apartments, consisting of a living and dining area as well as separate bedrooms, stand in charming contrast to the historic property.

TEST RESULT

for

Hotel Resort Schloss Auerstedt

99518 Auerstedt, Certificate-ID: PA-01596-2020



This offer was classified according to
the criteria of the nationwide label

»Tourism for All«

and, in the period from

January 2021 – December 2023

is entitled to use the label

»Accessibility Information«

in accordance with the contract.

Information for people with walking difficulties and wheelchair users

We have compiled some **information on accessibility** below. Detailed information can be found in the test report.

- A general parking lot is available (but there is no parking space for people with disabilities).
- The path from the parking lot to the entrance is 70 m long, it is not easy to walk or drive on.
- The building is accessible only by steps.
- The reception desk is 109 cm high. There is another equivalent possibility of communication in a sitting position.
- All doors/passages that can be used by the guest and are raised are at least 70 cm wide. Exception: the door to the public WC is 63 cm wide.
- Almost all rooms and facilities that can be used and raised for the guest are accessible only by steps or stairs.
- There are no accessible tables in the restaurant and breakfast room (maximum height 80 cm, accessible at a height of 67 cm and a depth of 30 cm).
- There is no public toilet designed for people with disabilities.

Apartment 14 (maisonette, double room)

- The corridors to the apartments are 111 cm wide at their narrowest point. There are 3 steps to climb on the way.
- Apartment 14 is a maisonette. Downstairs is the living area, upstairs is the sleeping area, these are connected only by stairs.
- The movement areas are:
 - in front of essential furnishings (e.g. cupboards) 300 cm x 115 cm;
 - to the left of the bed 120 cm x 160 cm;
 - to the right of the bed 150 cm x 160 cm.
- A nursing bed cannot be provided.
- The bed is 50 cm high.
- The kitchenette is not accessible by wheelchair.
- There is no toilet designed for people with disabilities.

Apartment 4 (double room)

- The corridors to the apartments are 111 cm wide at their narrowest point. There are 3 steps to climb on the way.
- The movement areas are:
 - in front of essential furnishings (e.g. cupboards) 112 cm x 180 cm;
 - to the left of the bed 165 cm x 170 cm;
 - to the right of the bed 85 cm x 170 cm.
- A nursing bed cannot be provided.

- The bed is 51 cm high.
- The kitchenette is not accessible from underneath.
- There is no WC designed for people with disabilities.

Information for people with hearing impairments and deaf people

We have compiled some **information on accessibility** below. Detailed information can be found in the test report.

- There is no inductive hearing system.
- In case of an acoustic alarm, the staff will go through all rooms or areas.
- In the breakfast room and restaurant, there are tables with bright and glare-free lighting, where there are no lamps or hanging lamps that interfere with the field of vision or eye contact.

Apartment 4 and 14

- A television with teletext is available.
- There is at least one freely available power outlet near the bed.
- Free WLAN access is available.

Information for visually impaired and blind people

We have compiled some information on accessibility below. Detailed information can be found in the test report.

- Assistance dogs are allowed.
- Exterior walkways have no sidewalk borders or floor indicators.
- Entrance areas are visually contrasting and brightly lit with no glare.
- House signs are designed in legible, high-contrast lettering.
- Glass doors are not marked with safety markings.
- There are usually no obstructions, such as objects protruding into the path/room.
- Information is not available in Braille or prismatic writing.
- Stair treads are not visually contrasting. Handrails are present.
- Some stairs have visually contrasting edges on the steps.

- Breakfast room and "Reinhardt's" restaurant menus are designed in plain, high-contrast font.
- Aids offered: reading aids (reading glasses, magnifying glasses)

Information for guests with cognitive impairments

We have compiled some information on accessibility below. Detailed information can be found in the test report.

- The name or logo of the hotel is clearly recognizable from the outside.
- The destinations of the paths are mostly not in sight, there are no path signs at a constantly visible distance.
- There is no menu with pictures and the food is not visibly presented (buffet, counter).
- There is a business card with the address and telephone number of the hotel/apartment visibly displayed at the reception or in the bedroom.
- Assistance dogs (companion dogs, guide dogs for the blind, etc.) may be brought into all relevant areas/rooms.

Information for allergy sufferers and people with food intolerances

We have compiled some **information for allergy sufferers** below. Detailed information can be found in the test report.

Animal hair

- No animals on the premises or in the immediate vicinity.
- Pet-free rooms available.

Pollen

- Always up-to-date information on the seasonal pollen count in the region.
- Pollen screens for bedrooms available.

House dust

- Short pile carpet in accessible areas that is vacuumed daily. Smooth floor in accessible areas that is damp mopped daily.
- Allergy friendly comforters and pillows without down available.

Food intolerances

- Information available for allergy sufferers and guests with special dietary needs (e.g., restaurants, health food stores).
- Information on the ingredients of the food used (also available on request).
- Flavor enhancer-free, vegetarian and vegan food: at least 1 dish on the menu.
- Organic, gluten-, fructose-, major allergen-free and lactose-free food on request.

Comfort for all generations

We have compiled some **information on accessibility** below. Detailed information can be found in the test report.

- A general parking area is available.
- The path from the parking lot to the entrance is 70 m long, it is not easy to walk or drive on.
- The building is accessible only by steps.
- The reception desk is 109 cm high. There is another equivalent possibility of communication in a sitting position.
- All doors/passages that can be used by the guest and are raised are at least 70 cm wide. Exception: the door to the public WC is 63 cm wide.
- Almost all rooms and facilities usable and raised for the guest are accessible only steps or stairs.

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- The movement areas are:
 - in front of essential furnishings (e.g. cupboards) 112 cm x 180 cm;
 - to the left of the bed 165 cm x 170 cm;
 - to the right of the bed 85 cm x 170 cm.

- The bed is 51 cm high.
- There is no inductive hearing system.
- In the event of an audible alarm, staff will walk through all rooms or areas.
- There are tables with bright and glare-free lighting in the breakfast room and restaurant:
- A television with teletext is available.
- There is at least one freely available power outlet near the bed.
- Free WLAN access is available.
- The entrance areas are visually contrasting and brightly illuminated without glare.
- House signage is designed in easy-to-read, high-contrast lettering.
- Glass doors are not marked with security markings.
- There are usually no obstructions, e.g., objects protruding into the path/room.
- Stair treads are not visually contrasting. Handrails are present.
- Some stairs have visually contrasting edges on the steps.
- Breakfast room and "Reinhardt's" restaurant menus are designed with no frills and high contrast font.
- Aids offered: reading aids (reading glasses, magnifying glasses).
- Name or logo of the hotel are clearly recognizable from the outside.
- The destinations of the paths are mostly not in sight, there are no path signs at a constantly visible distance.
- There is no menu with pictures and food is not visibly presented (buffet, counter).
- There is a business card with the address and telephone number of the hotel/apartment visibly displayed at the reception or in the bedroom.
- Possibility to store medicines in a cool place.
- Possibility to compose meals individually according to the quantity needed.

Image Gallery

We have put together some photos from the company / offer for you. You can find more photos in the detailed reports.



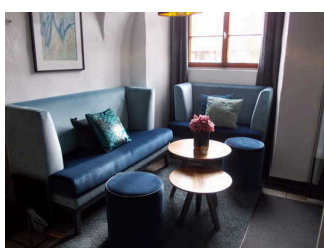
**Eingang über
Schlosshof**

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Reception

©Sylvia Engel



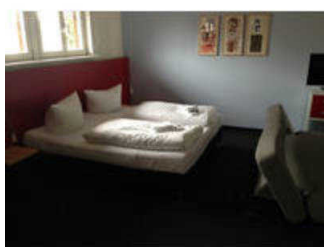
Reception

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**Apartment 14 with
Kichenette and Bath**

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**Apartment 4 with
Bedroom**

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**Apartment 4 with
Bedroom**

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**Dining room /
Restaurant**

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Maloca

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Information on the "Tourism for All" labeling system

All establishments and locations certified with the label "Tourism for All" meet the following quality criteria:

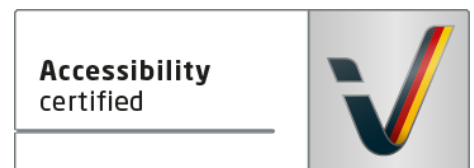
- Data and information on accessibility are collected and checked on site by **external, specially trained evaluators**. The method is not based on self-assessments.
- Data on accessibility is available **in detail** and can be viewed by the guests.
- At least one staff member has successfully passed a **training** on "**Accessibility as a comfort and quality feature**".

The labeling – explanation of the logos and pictograms

The label "**Information about Accessibility**" indicates that detailed and verified information on accessibility is available for all groups of people.



The label "**Accessibility certified**" is based on "Information about Accessibility". It means that the quality criteria defined for specific groups of people are met partially or completely.



The label "**Accessibility certified**" is available in two requirement levels:

"Accessibility certified: partially accessible".

The quality criteria are partially fulfilled for the pictured group of people, i.e. the establishment/location is partially accessible for wheelchair users. The "i" in the pictogram indicates that it is recommended to read again carefully whether the offer meets all (your oder the guest's) individual requirements.



"Accessibility certified: accessible".

The quality criteria are fulfilled for the pictured group of people, i.e. the establishment/location is accessible for wheelchair users.



There are defined quality criteria for **seven groups of people** and a **specific pictogram** for each group.

People with walking disabilities



Wheelchair users



People with hearing impairment



Deaf people



People with visual impairments



Blind people



People with cognitive impairments

