

Short Report



Hotel am Vitalpark | ©Denis Puffky

Short Report - English

Hotel am Vitalpark

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Welcome!

The large wellness hotel impresses with bathing and sauna area, with cozy fireplace lounge, restaurants, café and bar. - Simply ideal for wellness and health vacations, family time or business trips. Wherever you are - you can enjoy views of the greenery almost everywhere. Even the light-flooded entrance area with fireplace lounge creates a homey atmosphere. Culinary delicacies are available in the "Theodor Storm" and "Leineaue" restaurants: Tasty menus are conjured up from regional products, changing according to season. From the hotel, it's straight into the fun with adventure and brine pools, heated outdoor pool, saunas, steam baths and waterfall in the meditation garden. Vacation time is family time: a neighboring fairy tale park promises magical experiences for the little ones. Optimal conditions are also provided for conferences: Eleven multifunctional conference rooms with modern equipment are available.

Overview

- 4****S Hotel on the outskirts of the city
- Wellness hotel with bathrobe corridor to the thermal baths
- Large parking lot directly at the hotel entrance and short ways to the bus
- Breakfast room and restaurant with terrace
- Conference area

Accessibility at a glance

- Parking spaces for people with disabilities directly at the hotel entrance and short distances to the bus.
- Ground level access to the hotel and all facilities to be used by the guest (elevator) accessible
- Breakfast room and restaurant with terrace
- WC for people with disabilities accessible via elevator
- Rooms with bathroom for people with disabilities accessible via elevator

Information for people with walking difficulties and wheelchair users

We have compiled some **information on accessibility** below. You will find detailed information in the test report.

- There are 4 designated parking spaces for people with disabilities. This is 20 m from the entrance and at least 280 cm wide and 500 cm long. The surface condition of the path is low-vibration and easy to walk and drive on. Exterior paths have a maximum longitudinal slope of 2%.
- The hotel and all rooms and facilities usable and elevated for the guest are accessible without steps. Exception is a step of 9 cm to the balcony at the room. Elevator to all floors (door width: 90 cm, cabin size 109 cm x 210 cm). Stepless bathrobe corridor to the VITALPARK Eichsfeld Therme.
- Existing passageways in hallways and rooms are at least 100 cm wide. Doors are at least 90 cm wide.
- The counter/cash register is 120 cm high at the lowest point. There is another, equivalent means of communication while seated.
- In the breakfast room, there are 26 accessible tables (maximum height 80 cm, accessible at a height of 67 cm with a depth of 30 cm). In the restaurant "Theodor Storm" there are 5 wheelchair accessible tables (maximum height 80 cm, wheelchair accessible at a height of 67 cm with a depth of 30 cm).
- Assistance dogs (companion dogs, guide dogs for the blind, etc.) may be brought into all relevant areas/rooms of the establishment.

Room No. 328 with sanitary room (double room)

- According to the establishment, there are 6 rooms of the same construction.
- The movement areas are:
 - in front of essential furnishings (e.g. cupboards) 400 cm x 100 cm;
 - to the left of the bed 46 cm x 299 cm;
 - to the right of the bed 233 cm x 270 cm.
- The bed is 55 cm high.
- The movement areas in the bathroom are:
 - in front of the sink 223 cm x 113 cm;
 - in front of the WC 150 cm x 120 cm;
 - to the left of the WC 26 cm x 71 cm;
 - to the right of the WC 148 cm x 71 cm.
- There are fold-up grab bars to the left and right of the WC.
- The washbasin is wheelchair accessible at a height of 67 cm and a depth of less than 30 cm.
- The mirror can be viewed while sitting or standing.
- The shower is accessible without steps and is 145 cm x 148 cm.

- There are grab bars in the shower.
- A shower seat is available or can be provided if needed (fixed, folding, hook-in or mobile and stable).

Public WC on the 1st floor

- There is a unisex toilet available.
- The movement areas are:
 - in front of the washbasin 156 cm x 182 cm;
 - in front of the WC 157 cm x 180 cm;
 - to the left of the WC 91 cm x 72 cm;
 - to the right of the WC 107 cm x 72 cm.
- There are fold-up grab bars to the left and right of the WC.
- The washbasin is accessible at a height of 67 cm and a depth of at least 30 cm.
- The mirror is visible in sitting and standing position.
- There is a cord as an alarm trigger.

Information for people with hearing impairments and deaf people

We have compiled some **information on accessibility** below. You will find detailed information in the test report.

- In the event of an audible alarm, there is no visually clearly perceptible flashing or strobe signal in corridors and hallways.
- An outgoing emergency call in the elevator is confirmed acoustically, e.g. by an intercom system, not visually.
- There is no inductive hearing system at the reception desk.
- Ringing or knocking at room doors is not indicated by a flashing signal.
- WLAN is available for communication.
- There are 26 tables with bright and glare-free lighting in the breakfast room, where there are no lamps standing or hanging. In the restaurant "Theodor Storm" there are 15 tables with bright and glare-free lighting where no lamps are standing or hanging.

Information for visually impaired and blind people

We have compiled some **information on accessibility** below. You will find detailed information in the test report.

- The entrance area is recognizable by a tactile change in the floor covering and visually contrasted with the surroundings.
- Glass doors are partially present; these do not have safety markings at a height of 40-70 cm and 120-160 cm.
- Obstacles (e.g. objects protruding into rooms or corridors) are not present.
- Stairs have at least one handrail on one side.
- There is sometimes a visual contrast between the flooring and the stair risers or risers.
- An outgoing emergency call in the elevator is confirmed acoustically, e.g., by an intercom system. The stop position is not announced by voice. The operating elements in the elevator are designed with high visual contrast and are tactilely detectable.
- There is a menu in the breakfast room and in the "Theodor Storm" restaurant. It is designed in a straightforward, high-contrast font.
- The operating elements (e.g., door handles, light switches, emergency call buttons) are tactilely detectable almost everywhere and are designed with high visual contrast in isolated cases.
- Walls or other structural elements can be used in part for orientation. The walkways in corridors/paths/corridors are predominantly visually contrasting with the surroundings.
- All elevated areas that can be used by guests (entrance area, cashier/counter, sleeping rooms, corridors, hallways) are well lit, i.e., bright and glare-free.
- Signage designed in legible lettering. There is good visual contrast between lettering/pictogram and background.
- Assistance dogs (companion dogs, guide dogs for the blind, etc.) may be brought into all relevant areas/rooms of the facility/offer.

Information for guests with cognitive impairments

We have compiled some **information on accessibility** below. You will find detailed information in the test report.

- The name or logo of the establishment/facility is clearly recognizable from the outside.
- The counter/cash register is directly visible from the entrance door or the path to it is marked pictorially and without interruption.
- The destination of the path is within sight or wayfinding signs are at a constantly visible distance or an uninterrupted wayfinding system is in place.

- In the breakfast room, food is visibly presented. There is no menu with pictures in the "Theodor Storm" restaurant, and food is not visibly presented.
- There is a business card with the address and telephone number of the hotel/apartment visibly displayed at the reception or in the bedroom.

Information for allergy sufferers and people with food intolerances

We have compiled some **information for allergy sufferers** below. Detailed information can be found in the test report.

Animal hair

- No animals on the premises or in the immediate vicinity.
- Pet-free rooms available.

House dust

- Short pile carpet in accessible areas vacuumed daily using vacuums with HEPA filters. Smooth floor in accessible areas that is damp mopped daily.
- Allergy-safe comforters and pillows without down available.

Food intolerances

- Vegetarian and vegan food: at least 1 dish on the menu.
- Organic, flavor enhancer free, gluten free, fructose free, major allergen free and lactose free food on request.

Comfort for all generations

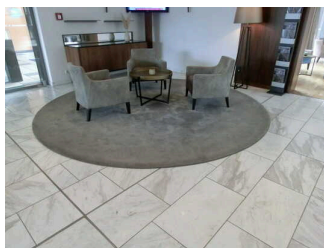
We have compiled some **information on accessibility** below. Detailed information can be found in the test report.

- The hotel and all rooms and facilities that can be used and raised for the guest are accessible without steps. Exception is a step of 9 cm to the balcony at the room. Elevator to all floors (door width: 90 cm, cabin size 109 cm x 210 cm). Stepless bathrobe corridor to the VITALPARK Eichsfeld Therme.
- Existing passageways in hallways and rooms are at least 100 cm wide. Doors are at least 90 cm wide.
- The counter/cash register is 120 cm high at the lowest point.

- Rooms with step-free shower and grab bars available at WC and shower.
- In the event of an audible alarm, there is no visually clearly perceptible flashing or strobe signal in corridors and hallways.
- An outgoing emergency call in the elevator is confirmed acoustically, e.g. by an intercom, not visually.
- WLAN is available for communication.
- There are partly glass doors; these have no safety markings at a height of 40-70 cm and 120-160 cm.
- There are no obstacles (e.g. objects protruding into rooms or corridors).
- Stairs have at least one handrail on one side.
- There is sometimes a visual contrast between the flooring and the stair risers or risers.
- There is a menu in the breakfast room and in the "Theodor Storm" restaurant. It is designed in a straightforward and high-contrast font.
- The operating elements (e.g. door handles, light switches, emergency call buttons) are designed with high visual contrast in isolated cases.
- The walkways in corridors/walkways/corridors are predominantly visually contrasting to the surroundings.
- All raised areas that can be used by guests (entrance area, cashier/counter, sleeping rooms, corridors, hallways) are well lit, i.e., bright and glare-free.
- Signage designed in legible lettering. There is good visual contrast between the lettering/pictogram and the background.
- Name or logo of the establishment/facility is clearly visible from the outside.
- The counter/cash register is directly visible from the entrance door or the path to it is pictorially marked without interruption.
- The destination of the path is within sight or wayfinding signs are at a constantly visible distance or an uninterrupted wayfinding system is in place.
- In the breakfast room, food is visibly presented. There is no menu with pictures in the "Theodor Storm" restaurant, and food is not visibly presented.
- There is a business card with the address and telephone number of the hotel/apartment visibly displayed at the reception or in the bedroom.
- There is the possibility to store medicines in a cool place.
- There is the possibility to arrange meals according to the needs.
- Snacks outside the scheduled meal times are possible.

Image Gallery

We have put together some photos from the company / offer for you. You can find more photos in the detailed reports.



Reception and hotel lobby

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Automatic door to the reception

©Denis Puffky



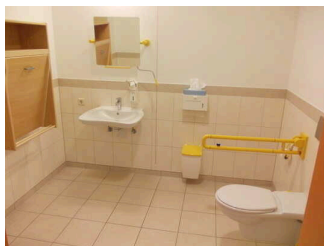
Breakfast room

©Denis Puffky



Dining area Theodor Storm

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Toilet for people with disabilities 1st floor

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Stairs all floors alternative to lift all floors

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Lift to the room floors 1-5

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Bedroom Room No. 328

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Bedroom Room No. 328

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Balcony at the bedroom room no. 328

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Shower in the bathroom for people with disabilities

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Toilet bathroom for people with disabilities

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Visual tactile design and signposts

©Denis Puffky



Visual tactile design and signposts

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