

## Short Report



Mercure Hotel Erfurt Old Town | Mercure Hotel Erfurt Altstadt

## Mercure Hotel Erfurt Altstadt

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## Welcome!

Only a few minutes' walk from the Krämerbrücke, the Mercure Hotel Erfurt Altstadt fascinates with its clever combination of historic architecture with modern design. The restaurant "Zum Rebstock" dates back to 1451 and is known for its excellent cuisine with Thuringian specialties. The 141 comfortable rooms are well equipped with Wi-Fi, telephone, satellite TV and electric kettle. Pure relaxation is offered by the sauna area. Vehicles can be parked in our in-house underground garage or in the courtyard. Whether seminar, banquet or family celebration – the Mercure team is at the guests' side with professional service during the organization. The 7 bright conference rooms are functionally and attractively equipped, some with air conditioning. Depending on the occasion, the rooms can be combined with each other and offer space for up to 160 people. The winter garden and the bar invite to socialize.

# TEST RESULT

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for

## Mercure Hotel Erfurt Altstadt

99084 Erfurt, Certificate-ID: PA-02275-2022



This offer was classified according to  
the criteria of the nationwide label

**»Tourism for All«**

and, in the period from

**October 2022 – September 2025**

is entitled to use the label

**»Accessibility checked«**

and the associated pictograms  
in accordance with the contract.

## Overview

- ALLSAFE certified hotel in the middle of Erfurt's old town.
- Anger – pedestrian zone and Erfurt shopping mile – starts directly in front of the hotel
- All sights of the city within walking distance
- Public transport stop: Anger (approx. 300 m – all streetcar lines)

## Accessibility at a glance

- Parking for people with disabilities in the courtyard and in the underground car park
- Building accessible without steps via the courtyard
- All rooms usable by guests are accessible without steps or via a lift
- 90 cm minimum width of all passages/doors (exception: sauna and lift door with 85 cm and 80 cm width respectively)
- Public WC for people with disabilities
- Barrier-free room
- WC with grab rails
- Large shower without thresholds
- Shower chair or seat available
- Assistance dogs welcome

# Information for people with walking difficulties and wheelchair users

All areas relevant for testing meet the quality criteria of the label "**Accessibility certified – accessible for people with walking disabilities and partially accessible for wheelchair user**".

Some **information on accessibility** are listed below. For detailed information please see the evaluation report.

- There is a marked parking space for people with disabilities in the courtyard (space size: 350 cm x 500 cm). The path from the parking space to the courtyard entrance is 10 m long.
- There are two marked parking spaces for people with disabilities in the underground car park (space size: 450 cm x 510 cm). The path from the underground car park to the entrance is 50 m long.
- The building is accessible without steps via the courtyard entrance.
- All rooms and facilities that can be used and raised for the guest are accessible without steps or via a lift.
- The lift cabin (to the public WC) is 110 cm x 93 cm.
- The lift cabin (to the rooms and underground car park) is 134 cm x 138 cm.
- Almost all doors/passages that can be used by the guest and are raised are at least 90 cm wide.  
Exceptions: The lift door (to the WC ) is 80 cm, the sauna door is 85 cm wide.
- The reception is 103 cm high at the lowest point. There is another, equivalent communication option available while seated.
- In the winter garden/breakfast room and in the restaurant "Zum Rebstock" there are tables that can be moved underneath (maximum height 80 cm, can be moved underneath at a height of 67 cm and a depth of 30 cm).

## Room 121 (single room, 1st upper floor)

- The movement areas in front of/behind the door are at least 150 cm x 150 cm.
- There is a connecting door to another room.
- The movement areas are:  
in front of essential, fixed furnishings (e.g. wardrobe) at least 150 cm x 120 cm;  
136 cm x 200 cm to the left of the bed, the bed is against the wall to the right.
- The bed is 53 cm high.
- An alarm button is available on the bed.
- A nursing bed is not available.
- The movement areas in the bathroom are:  
in front of/behind the door, in front of the WC and the washbasin at least 150 cm x 150 cm;  
106 cm x 57 cm to the right of the WC, there is no movement area to the left.
- Grab rails are provided to the left and right of the WC. The grab rail to the right of the WC can be folded up.
- The washbasin is accessible from underneath.

- The mirror can be viewed while standing or sitting.
- The shower is accessible without steps.
- The movement area in the shower is 130 cm x 120 cm.
- A shower seat is available or can be provided if required.
- Grab rails are provided in the shower.
- There is an alarm trigger (cord, button).

### **Public toilet for people with disabilities (basement)**

- The movement areas are:  
in front of/behind the door at least 200 cm x 106 cm;  
in front of the WC 118 cm x 90 cm;  
in front of the washbasin 118 cm x 114 cm;  
to the left of the WC 98 cm x 56 cm, there is no movement area to the right.
- There is a grab rail to the right of the WC. The grab rail cannot be folded up.
- The washbasin can be lowered to a limited extent.
- The mirror cannot be seen from a seated position.
- There is no alarm trigger (cord, button).

## **Information for people with hearing impairments and deaf people**

Some **information on accessibility** are listed below. For detailed information please see the evaluation report.

- There is no clearly visible alarm.
- There is no audio induction loop system.
- An outgoing emergency call in the elevators is confirmed audibly.
- Alternatively stairs are available.
- In the restaurant and in the breakfast room there are tables with bright and glare-free lighting, on which there are no lamps standing or hanging that interfere with the field of vision or eye contact.

### **Room 121 (single room)**

- There is at least one electrical outlet available near the bed.
- W-LAN is offered.

# Information for visually impaired and blind people

Some **information on accessibility** are listed below. For detailed information please see the evaluation report.

- Assistance dogs may be brought into all relevant areas/rooms.
- Exterior pathways usually have a visually contrasting or tactilely detectable walkway boundary.
- Entrances are visually contrasting.
- The raised areas that can be used by the guest are well lit, i.e. bright and glare-free.
- Signage is designed in legible and high-contrast lettering.
- There are glass doors without security markings.
- An outgoing emergency call in the lifts is confirmed acoustically. The stop position is not announced by voice. The controls are visually contrasting and tactile.
- Alternatively, stairs are provided.
- Stairs have visually contrasting edges at least on the first and last step.
- Stairs do not have a visually contrasting design.
- Stairs have at least one handrail on one side.
- The font of the menu in the restaurant is designed in a straightforward and high-contrast font.
- There is no menu in large print or Braille.
- Information is not available in Braille or prismatic writing.
- Aids offered: reading aids (reading glasses, magnifying glasses).

# Information for guests with cognitive impairments

Some **information on accessibility** are listed below. For detailed information please see the evaluation report.

- The name or logo of the establishment/facility is clearly recognizable from the outside.
- Signs in visible distance or an uninterrupted guidance system are available.
- The dishes are visibly presented (buffet, bar).
- There is no information in easy language.
- Information is not displayed with pictograms or images.

# Information for allergy sufferers and people with food intolerances

We have compiled some **information for allergy sufferers** below. Detailed information can be found in the test report.

## Pet hair

- Pet-free rooms available.

## House dust

- Short pile carpet in accessible areas vacuumed daily.
- Allergen-proof protective covers (encasings) available for mattresses, comforters and pillows.
- Allergy-safe comforters and pillows without down available.

## Food intolerances

- Information for allergy sufferers and guests with special dietary requirements (e.g. restaurants, health food stores) available.
- Information on the ingredients of the food used (also available on request).
- Flavor enhancer free, major allergen free, lactose free and vegetarian food: at least 1 dish on the menu. Gluten-free, fructose-free and vegan food: on request.

# Comfort for all generations

We have compiled some **information on accessibility** below. Detailed information can be found in the test report.

- There is general parking in an underground garage.
- The building is accessible without steps via the courtyard entrance.
- All rooms and facilities that can be used and elevated for guests are accessible without steps/at ground level or via an elevator.
- The elevator car (to the rooms and public WC) is 110 cm x 93 cm. The elevator door is 80 cm wide.
- The elevator cabin (to the rooms) is 134 cm x 138 cm.
- Almost all doors/passages that can be used by the guest and are elevated are at least 90 cm wide. Exceptions: Exceptions: The elevator door (to the WC ) is 80 cm, the sauna door is 85 cm wide.
- The reception desk is 103 cm high at the lowest point. There is another, equivalent communication possibility while sitting.



- There is no visually clearly perceptible alarm.
- An outgoing emergency call in the elevators is confirmed acoustically. Alternatively, stairs are available.
- Tables with bright, glare-free lighting are provided in the restaurant and breakfast room.
- There is at least one freely available power outlet near the bed in the rooms.
- Wi-Fi is offered.
- Entrances are visually contrasting.
- Raised areas usable by guests are predominantly well lit, i.e., bright and glare-free.
- Walkways in corridors/walkways/corridors are predominantly visually contrasting to the surrounding area.
- Signage is designed in legible, high-contrast lettering.
- There are occasional glass doors without safety markings.
- Stairs have visually contrasting edges at least on the first and last steps. Stair treads have some visually contrasting design. Stairs have at least one handrail on one side.
- Restaurant menu lettering is designed in a straightforward, high-contrast font.
- Aids offered: reading aids (reading glasses, magnifying glasses).
- Name or logo of the hotel are clearly recognizable from the outside.
- Wayfinding signs are provided at visible intervals or an uninterrupted wayfinding system is in place
- Food is visibly presented (buffet, counter).
- Possibility to store medications in a cool place.
- Possibility to assemble meals according to individual needs by quantity.
- Snacks also available outside of scheduled meal times.

### **Room 121 (single room, 1st floor)**

- The movement areas are: in front of essential, fixed furnishings (e.g. wardrobe) at least 150 cm x 120 cm; to the left of the bed 136 cm x 200 cm, to the right the bed is against the wall.
- The bed is 53 cm high.
- An alarm button is provided on the bed.
- The movement areas in the bathroom are: in front of/behind the door, in front of the WC and the washbasin at least 150 cm x 150 cm; to the right of the WC 106 cm x 57 cm, there is no movement area to the left.
- There are grab rails to the left and right of the WC. The grab rail to the right of the WC can be folded up.
- The shower is accessible without steps.
- The movement area in the shower is 130 cm x 120 cm.
- A shower seat is available or can be provided if required.
- There are grab bars in the shower.
- There is an alarm trigger (cord, button).



# Image Gallery

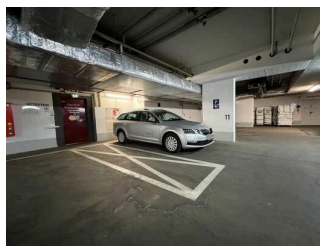
We have put together some photos from the company / offer for you. You can find more photos in the detailed reports.

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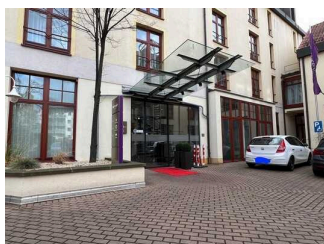
Parking lot in the yard

©René Strobach



Underground parking garage

©René Strobach



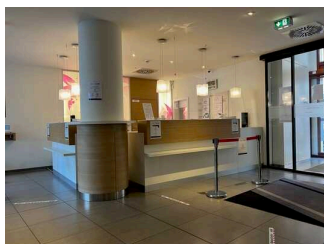
Entrance yard

©René Strobach



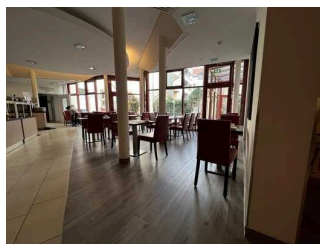
Entrance  
Meienbergstraße

©René Strobach



Reception

©René Strobach



Winter garden /  
breakfast room

©René Strobach



Restaurant "Zum  
Rebstock"

GLAM photo+design



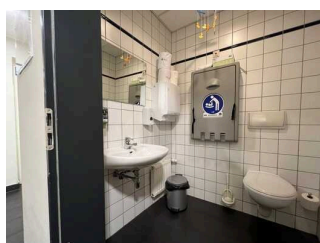
Room 121

GLAM photo+design



Conference room

GLAM photo+design



Public toilet

©René Strobach

# Information on the "Tourism for All" labeling system

**All establishments and locations** certified with the label "Tourism for All" meet the following quality criteria:

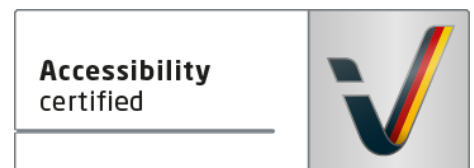
- Data and information on accessibility are collected and checked on site by **external, specially trained evaluators**. The method is not based on self-assessments.
- Data on accessibility is available **in detail** and can be viewed by the guests.
- At least one staff member has successfully passed a **training** on "**Accessibility as a comfort and quality feature**".

## The labeling – explanation of the logos and pictograms

The label "**Information about Accessibility**" indicates that detailed and verified information on accessibility is available for all groups of people.



The label "**Accessibility certified**" is based on "Information about Accessibility". It means that the quality criteria defined for specific groups of people are met partially or completely.



The label "**Accessibility certified**" is available in two requirement levels:

### "Accessibility certified: partially accessible".

The quality criteria are partially fulfilled for the pictured group of people, i.e. the establishment/location is partially accessible for wheelchair users. The "i" in the pictogram indicates that it is recommended to read again carefully whether the offer meets all (your oder the guest's) individual requirements.



### "Accessibility certified: accessible".

The quality criteria are fulfilled for the pictured group of people, i.e. the establishment/location is accessible for wheelchair users.



There are defined quality criteria for **seven groups of people** and a **specific pictogram** for each group.

People with walking disabilities



Wheelchair users



People with hearing impairment



Deaf people



People with visual impairments



Blind people



People with cognitive impairments

